

State of Missouri

**Office of Administration
Information Technology Services Division**



Communications Cost Allocation Plan

Fiscal Year 2015

**State of Missouri
Communications Cost Allocation Plan**

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Information Technology Services Division
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Background and General Description

Purpose

This document outlines the methodology utilized by the Information Technology Services Division (ITSD) in developing rates for communications services provided to state agencies, colleges and universities. The authorization to develop rate structures and establish a charging system is provided under Chapter 37, RSMo.

The estimated expenditures and rates set forth herein provide the means for ensuring full cost-recovery based on agency's use of services. As with any plan, actual events require close monitoring and revisions to the rates may be required.

Pricing Concepts

The major objective for the Information Technology Services Division is to provide state agencies and organizations with cost effective and efficient shared communications resources. Achievement of this objective results in improved productivity in state government and more effective delivery of governmental services to the citizens of Missouri.

The charging systems or objectives associated with this Cost Allocation Plan (CAP) methodology are summarized as follows:

1. Establish usage sensitive pricing of services
2. Provide rate stabilization
3. Develop a cost for the total communications service package which is less than what can be obtained elsewhere
4. Provide agencies maximum flexibility in controlling use
5. Minimize the impact of future rate changes and/or cost increases
6. Maximize economies of scale opportunities available through resource sharing

Expenditure Planning

One of the key components of this Cost Allocation Plan is developing an overall schedule and general allocation of anticipated expenditures. The expenditure plan contained in this report reflects the best estimate of the costs required to provide communications services to state agencies throughout the fiscal year.

Development Methodology

A cost-based methodology was employed in establishing the billing rates detailed in this plan. The benefits of this cost based methodology are two fold. First, as a full cost approach. Both direct and indirect costs are included, and the under-or over-recovery of communications total budget costs is minimized. Second, it provides an equitable method for cost recovery; i.e., the rate is based on the amount of resources utilized.

The methodology for development of this Cost Allocation Plan can generally be summarized in the following nine steps:

1. Determine Services Provided

The types of services provided by the Network and Telecommunications sections are based on the requirements of state agencies and services are comparable to those provided by regulated telephone utilities, facility-based carriers, other common carriers and resellers of inter-city telecommunications services. These services are provided by the Office of Administration when the state can obtain enhanced shared features and realize economies of scale.

2. Establish Units of Service

The unit of service utilized to measure the volume of service provided for each service type was established based on three major criteria: relationship to the function performed, measurability and level of control which can be exercised by the customer agencies.

3. Compile Estimates of Utilization

The Fiscal Year 2013 utilization of each service category was compiled. Utilization was updated for Fiscal Year 2014 year-to-date data. The category actuals were then used as a basis for projections or estimates for Fiscal Year 2015 of each type of service.

4. Identify Types of Costs

Two basic types of costs were identified: direct and indirect. Direct costs are those costs that can be identified with providing a type of service. Indirect costs are those costs that cannot be directly identified with providing a specific type of service but relate to UC and Network costs as a whole.

5. Determine Direct Costs

Budgeted expense, equipment and personal service costs that could be directly identified with providing a specific type of service, were accumulated to determine total allocated direct cost by type of service. In some cases, an expense or equipment cost applies to more than one service category. The cost is then split by percentage among the appropriate type of service.

6. Determine Indirect Costs

Budgeted expense, equipment and personal service costs that relate to UC and Network services, but cannot be directly identified with providing a specific type of service, were accumulated to determine the total indirect cost by type of service and considered overhead expense. These costs were divided across all service categories.

7. Summarized Total Cost by Service

Total cost by service was determined by adding the direct and indirect allocated costs.

8. Calculate Cost Per Unit of Service

The cost per unit of service was calculated by dividing the total annual cost by the total estimated annual utilization. The cost per unit may be adjusted mid-plan year to accommodate significant fluctuations in utilization.

9. Depreciation

Asset depreciation is considered in accordance with the requirements of OMB Circular A-87,

Service Category Definitions

Centrex Access

The basic unit of service provided by ITSD Communications to customers is access (dial tone). CenturyLink provides this service under the service mark of Centrex in Jefferson City, Rolla, Warrensburg and Maryville. This basic unit of service allows customers the ability to receive calls from any customer of the world-wide telecommunications system. Also associated with this basic service unit is the unlimited ability of Jefferson City, Rolla, Warrensburg, Maryville and other CenturyLink Centrex customers to call other customers within their system with four or five digit dialing. Major cost components identified with this service element are the line charges and features which allow transmission and receipt of calls from the nationwide toll centers and the Federal End User charge.

Dedicated Long Distance

Within the Dedicated Long Distance rate are costs for dedicated circuits and the central offices components which are used with the state's UC, PLEXAR and Centrex services as well as some private locations with high call volumes. The cost per minute is for the usage that either completes or originates using these dedicated facilities.

Switched Long Distance

Switched Long Distance is the cost-per-minute usage for calls originating from a state business line. This category would be for any usage originating from a state telephone line other than one defined as UC, PLEXAR or Centrex.

PLEXAR Access

Access (dial tone) provided to customers in cities served by AT&T Telephone Company has the trademark of PLEXAR. This basic unit of service allows customers to receive calls from any caller on the worldwide telecommunications system. It also permits customers to have the unlimited ability to place calls on the local and state networks and allows five digit dialing within their system from most sites. The major cost elements associated with this service are the feature and station line charges and the Federal End User charge.

Data Circuits

Data circuit service is made up of the costs that are used for the transportation of data applications. In general, this service provides the agencies with the order processing, billing functions and contract administration required with data circuits. The cost elements with this service are the circuit costs and an administrative fee.

Voice Mail

This category of service provided to customers is access from the central office to the systems located throughout the state. The cost elements of this service include a monthly lease charge for the boxes in Warrensburg and Rolla as well as maintenance on owned systems.

Pass-Through Telephone Service

Pass-Through service is the process by which the charges billed by the telephone vendors are in turn billed to the appropriate agencies. Charges incurred for services such as local service, toll and calling cards are billed to the agencies with an administrative fee added.

Toll-Free

This category is for Toll-Free service such as 800, 888, 877, 866 and 855 numbers where agencies pay the per-call costs instead of the caller. The cost elements for this service include circuit, per minute service costs and an administrative fee.

Internet Services

Internet Services supplied to state agencies include bandwidth, redundancy, security measures, monitoring and troubleshooting. These services provide state employees access to information available on the Internet, as well as allowing state agencies to provide information and e-business services to our customers. Agencies can also additionally utilize these services for VPN (virtual private network) connectivity to remote users or offices, as well as other services such as videoconferencing to locations outside the boundaries of state government.

Network

Network and Security Connection services represent the core network and security functions provided to all state agencies. ITSD serves as the enabler for connectivity from any agency to enterprise applications (e.g., SAM II). Additionally, ITSD provides inter-agency electronic communications, and agency connectivity to the Internet. These services also provide various levels of security and redundancy for the customer structures. Furthermore, technical and consulting services are provided to agencies through this category.

Wireless Service

Wireless Service includes the purchase of wireless devices and the associated monthly service including calls, plans and features.

Unified Communications (UC)

The UC category supports the state's Voice Over Internet Protocol (VoIP) network to include, but is not limited to, Cisco Phones, Personal Communicator, Telepresence, Mobility and Meeting Place. These services allow for

Unified Communications (UC) Pass-Through

Pass-Through Unified Communications is the process by which the charges for UC phones and licenses are billed to the appropriate agencies. Charges incurred include, but are not limited to, phones, power supplies, phone stands, side cars, and workspace licenses. Phone hardware is a one-time or lease purchase while use of the product through licensing is an annual amount. Call Center licenses and costs are billed to the appropriate agencies. An administrative fee is added to costs.

Contact Information

- o **Chief Information Officer**
Tim Robyn
- o **Deputy for Operations**
Steve Siegler
- o **Director of Financial and Administrative Services**
Crystal Wessing
- o **Director of Networks and Unified Communications**
Jason Volkart

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Detailed Budget**

			Budget Amount	Budget Amount
			* FY14	FY15
Personal Service				
1	100%	ACCOUNT CLERK II		\$25,494
2	100%	ACCOUNT CLERK II		\$26,747
3	100%	ACCOUNTANT I		\$29,172
4	100%	ACCOUNTANT I		\$31,090
5	100%	ACCOUNTANT I		\$31,090
6	25%	ACCOUNTING SPECIALIST II		\$12,082
7	25%	ADMIN OFFICE SUPPORT ASSISTANT		\$8,326
8	10%	COMPUTER INFO TECH SPEC III		\$7,622
9	100%	COMPUTER INFO TECH SPEC III		\$68,412
10	20%	COMPUTER INFO TECH SPEC III		\$13,981
11	100%	COMPUTER INFO TECH SUPV II		\$66,964
12	100%	DATA PROCESSING MANAGER		\$84,648
13	21%	DESIGNATED PRINCIPAL ASST DEPT		\$23,524
14	21%	DESIGNATED PRINCIPAL ASST DIV		\$19,512
15	25%	EXECUTIVE I		\$9,083
16	21%	EXECUTIVE I		\$8,838
17	25%	EXECUTIVE I		\$8,767
18	70%	FISCAL & ADMINISTRATIVE MGR B1		\$40,557
19	50%	FISCAL & ADMINISTRATIVE MGR B1		\$31,444
20	25%	FISCAL & ADMINISTRATIVE MGR B1		\$14,826
21	25%	FISCAL & ADMINISTRATIVE MGR B2		\$17,203
22	25%	FISCAL & ADMINISTRATIVE MGR B2		\$18,121
23	25%	FISCAL & ADMINISTRATIVE MGR B2		\$16,555
24	25%	FISCAL & ADMINISTRATIVE MGR B2		\$16,556
25	50%	FISCAL & ADMINISTRATIVE MGR B2		\$34,404
26	25%	FISCAL & ADMINISTRATIVE MGR B3		\$18,881

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Detailed Budget**

			Budget Amount	Budget Amount
			FY14	FY15
Personal Service				
27	10%	INFORMATION TECHNOLOGY SPEC II		\$6,033
28	100%	INFORMATION TECHNOLOGIST I		\$31,625
29	100%	INFORMATION TECHNOLOGIST I		\$31,090
30	100%	INFORMATION TECHNOLOGIST III		\$43,644
31	100%	INFORMATION TECHNOLOGIST III		\$45,323
32	100%	INFORMATION TECHNOLOGIST IV		\$54,483
33	25%	INFORMATION TECHNOLOGY SPEC I		\$14,180
34	100%	INFORMATION TECHNOLOGY SPEC I		\$55,614
35	10%	INFORMATION TECHNOLOGY SPEC I		\$4,833
36	50%	INFORMATION TECHNOLOGY SPEC I		\$30,167
37	100%	INFORMATION TECHNOLOGY SPEC I		\$55,614
38	9%	INFORMATION TECHNOLOGY SPEC II		\$6,510
39	9%	INFORMATION TECHNOLOGY SPEC II		\$5,729
40	25%	INFORMATION TECHNOLOGY SPEC II		\$15,388
41	20%	INFORMATION TECHNOLOGY SPEC II		\$13,682
42	9%	INFORMATION TECHNOLOGY SPEC II		\$5,607
43	9%	INFORMATION TECHNOLOGY SPEC II		\$5,607
44	100%	INFORMATION TECHNOLOGY SR SPEC		\$71,356
45	100%	INFORMATION TECHNOLOGY SUPV		\$66,964
46	25%	PROCUREMENT OFCR II		\$12,556
47	100%	INFORMATION TECHNOLOGY SPEC I		\$50,225
48	100%	INFORMATION TECHNOLOGY II		\$36,333
49	25%	PROCUREMENT OFCR II		\$12,556
50	9%	SPECIAL ASST PROFESSIONAL		\$6,465
51	100%	STAFF INCREASES		\$35,462
Subtotal Personal Service			\$1,517,079	\$1,400,949
OVERTIME , UNALLOCATED PS			\$ 15,171	\$0
Fringe Benefits			\$ 622,002	\$628,045
Total Personnel Service:			\$2,154,252	\$2,028,994

* Allocation percentages and job titles may vary from FY14 to FY15. Therefore, the Personal Service and Fringe costs for FY14 are aggregate amounts.

For FY15, the Governor recommended fringe benefit adjustments and a three percent COLA increase. These are included in the FY15 rate calculations and are contingent on being Truly Agree and Finally Passed.

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Detailed Budget (Continued)**

Communications Expense and Equipment		Budget Amount	Budget Amount
		FY14	FY15
J901	Hardware and Software Maintenance	\$477,695	\$530,695
J904	Software Maintenance	\$0	\$0
J906	Hardware Purchase	\$0	\$0
J910	Consulting Service	\$0	\$0
J911	Wiring and General Services	\$0	\$15,000
JI06	Hardware, Software, Maintenance	\$0	\$0
JI07	Fiber and Backhaul Charges	\$0	\$0
JI11	Digital T1 (PRI) Data Circuits	\$0	\$0
JI14	MoreNet Affiliate Fee	\$0	\$0
JI15	MoreNet Primary Connection	\$0	\$0
JI16	MoreNet Secondary Connection	\$0	\$0
JI21	MoreNet Consulting	\$0	\$0
JI28	Kinetic	\$0	\$0
JI71	Equipment and Maintenance	\$278,188	\$277,713
JI72	State Network Charges	\$162,463	\$181,952
JI73	MoreNet Charges	\$125,390	\$121,355
JR01	Centrex Lines - CenturyLink	\$1,060,000	\$1,060,000
JR02	Centrex Tax & Misc - CenturyLink	\$106,000	\$106,000
JR03	Centrex Fed End User - CenturyLink	\$167,000	\$167,000
JR04	T1 Terminations/Plexar Tie Lines	\$73,500	\$73,500
JR05	Dedicated Long Distance Usage	\$930,000	\$930,000
JR06	Plexar Lines - AT&T	\$1,050,801	\$1,050,801
JR07	Plexar VFG Trunks - AT&T	\$894,018	\$894,018
JR08	Plex Fed End User 9ZR - AT&T	\$847,678	\$847,678
JR09	Plex Fed End Eucl Credit - AT&T	-\$771,594	-\$771,594
JR10	Plexar Miscellaneous - AT&T	\$245,000	\$245,000
JR12	Voice Mail Circuits	\$210,000	\$210,000
JR13	Centrex Pass-Through - CenturyLink	\$450,000	\$450,000
JR14	Toll-Free Service Pass-Through	\$16,000	\$16,000
JR16	Plexar Pass-Through - AT&T	\$150,000	\$150,000
JR17	Business Line Service	\$2,000,000	\$2,000,000
JR18	Toll Usage on Business & Plexar Invoices	\$18,300	\$18,300
JR19	Directory Assistance	\$5,250	\$5,250
JR21	Toll-Free Termination Charges - AT&T	\$56,640	\$56,640
JR22	Jeff City Music On Hold Circuit	\$378	\$378
JR24	Metropolitan Area Network Services	\$850,000	\$850,000
JR25	SMDR - AT&T	\$823	\$823
JR26	ARS Package - AT&T	\$1,801	\$1,801
JR27	Satellite Services	\$380,000	\$380,000
JR28	Contract Long Distance Service	\$800,000	\$800,000
JR29	Calling Card Usage	\$33,000	\$33,000
JR30	Frame Relay & Tariff Circuits	\$925,000	\$925,000
JR31	Internet Access Service	\$192,000	\$192,000
JR34	LD Terminations (Plexar) - AT&T	\$85,500	\$85,500
JR35	Network Transport Circuits	\$0	\$0
JR37	ISDN-PRI	\$888,000	\$888,000

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Detailed Budget (Continued)**

Communications Expense and Equipment (continued)		Budget Amount FY14	Budget Amount FY15
JR38	Tolls on Centrex Invoices	\$2,500	\$2,500
JR39	Voice Grade Circuits	\$81,000	\$81,000
JR41	Wireless Services	\$4,500,000	\$4,500,000
JR45	Toll Free Usage	\$2,880,000	\$2,880,000
JR46	MPLS	\$6,500,000	\$6,500,000
JR47	International Usage	\$41,000	\$41,000
JR48	Wireless Accessories	\$2,000	\$2,000
JR49	Adobe Connect	\$42,000	\$42,000
JR50	Subscription Voice Mail	\$3,000	\$3,000
JR51	Conference Call Services	\$120,000	\$120,000
JR52	Network Directory Listing of 751-2000 #	\$0	\$0
JR53	Ethernet	\$500,000	\$500,000
JT40	Voice Mail Maintenance	\$21,600	\$21,600
JU02	Network Equipment	\$0	\$0
JU04	Core UC Structure	\$0	\$70,000
JU05	Maintenance on Core Structure	\$0	\$9,460
JU06	Consulting Services - Installation	\$0	\$0
JU07	Consulting Services Network - Ongoing	\$0	\$0
JU08	PSTN Trunks	\$898,680	\$898,680
JU09	Network Upgrades	\$0	\$0
JU10	Client License	\$6,012	\$9,716
JU11	End-User Devices	\$28,650	\$28,650
JU12	Telepresence	\$0	\$0
JU13	UC Loan Amt Core	\$1,313,386	\$1,310,016
JU14	UC Interest	\$0	\$0
JU15	UC LD Circuits	\$66,470	\$66,470
JU23	Call Center	\$189,222	\$189,143
JU24	UC Loan Amount Pass-through	\$1,098,695	\$1,098,148
JU25	Network Enhancements	\$900,223	\$898,866
Total Expense & Equipment		\$31,903,270	\$32,064,058

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Detailed Budget (Continued)**

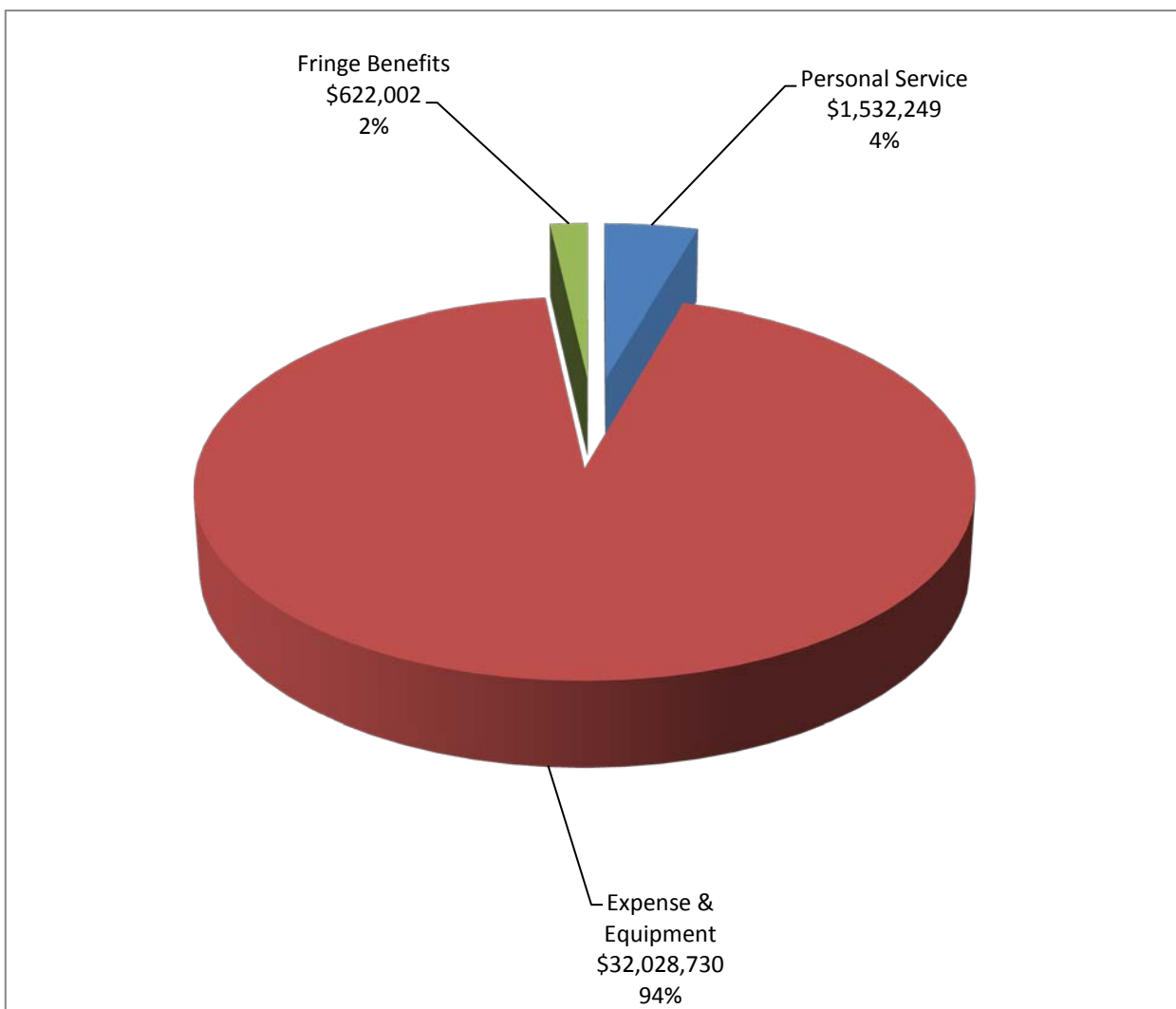
General Support (Indirect) Expense and Equipment

	Budget Amount FY14	Budget Amount FY15
JT02 In State Mileage	\$0	\$1,550
JT03 In State Lodging	\$0	\$2,100
JT04 In State Meals	\$450	\$550
JT05 In State Other	\$10	\$250
JT06 Out State Mileage	\$0	\$0
JT07 Commerical Trans.	\$0	\$1,000
JT08 Out State Lodging	\$0	\$3,000
JT09 Out State Meals	\$0	\$1,000
JT10 Out State Other	\$0	\$775
JT11 Office supplies	\$0	\$0
JT12 Postage	\$2,000	\$2,000
JT13 Subscriptions	\$1,400	\$1,400
JT14 Other Admin Supplies	\$33	\$33
JT15 Vehicle Repair	\$0	\$0
JT16 Motor Fuel	\$20	\$20
JT17 Memberships	\$3,500	\$3,500
JT18 Training	\$15,000	\$19,000
JT19 Tuition	\$0	\$0
JT20 Telcom Supplies	\$300	\$300
JT21 Telcom Charges	\$26,000	\$26,000
JT22 Internet	\$11,000	\$11,000
JT23 Cellular charges	\$10,000	\$10,000
JT24 Pagers	\$295	\$295
JT25 Express services	\$0	\$0
JT26 Printing	\$0	\$0
JT27 Temporaries or Compco consulting	\$0	\$0
JT28 SDC charges	\$18,000	\$61,800
JT30 Computer Hardware Maint.	\$0	\$0
JT31 Software Maintenance- Compco and TMetrics	\$29,352	\$40,500
JT32 Office Equip Maint.	\$0	\$0
JT34 Desktop Computer Equip.	\$7,200	\$7,200
JT35 Software	\$400	\$450
JT36 Comm. Equip.	\$0	\$0
JT37 Office Furniture	\$500	\$4,000
JT38 Office Equip.	\$0	\$0
JT39 Food	\$0	\$0
Subtotal General Support (Indirect)	\$125,460	\$197,723
Total E&E Budget	\$32,028,730	\$32,261,781
Total Budget	\$34,182,981	\$34,290,775

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Budget By Category for Revolving Fund**

	Budget Amount FY14	Budget Amount FY15
Personal Service	\$1,532,249	\$1,400,949
Expense & Equipment	\$32,028,730	\$32,261,781
Fringe Benefits	\$622,002	\$628,045
Total	\$34,182,981	\$34,290,775

Communications Expenses By Category



**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Centrex Access**

Annual Estimated Utilization:

Number of Lines:

72,576

Estimated Cost:

Direct Allocation - Expense and Equipment

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount FY14	Budget Amount FY15
JR01	Centrex Lines - CenturyLink	\$1,060,000	\$1,060,000
JR02	Centrex Tax & Misc - CenturyLink	\$106,000	\$106,000
JR03	Centrex Fed End User - CenturyLink	\$167,000	\$167,000
JR22	Jeff City Music On Hold Circuit	\$378	\$378
Subtotal Expense and Equipment		\$1,333,378	\$1,333,378
Direct Personnel		\$52,311	\$57,644
Total Direct Allocation		\$1,385,689	\$1,391,022
Indirect Costs Allocated		\$33,092	\$29,967
Total Allocated Costs		\$1,418,781	\$1,420,989
Retained Earnings Reduction		\$0	\$0
Total Collectable Costs		\$1,418,781	\$1,420,989
Collectable Costs / Utilization = Monthly Access Line Cost			
	<u>\$1,420,988.93</u>	=	\$19.58
	72,576		
Additional Centrex Charges:			
FEDERAL UNIVERSAL FUND*			\$0.50
<u>MISSOURI UNIVERSAL FUND*</u>			<u>\$0.03</u>
TOTAL			\$20.11

*Additional charges may increase or decrease throughout the Fiscal Year depending on FCC or PSC rulings.

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Dedicated Long Distance**

Annual Estimated Utilization (in minutes):
24,897,192

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount FY14	Budget Amount FY15
JR04	T1 Terminations/Plexar Tie Lines	\$73,500	\$73,500
JR05	Dedicated Long Distance Usage	\$930,000	\$930,000
JR07	Plexar VFG Trunks - AT&T	\$447,009	\$447,009
JR25	SMDR - AT&T	\$823	\$823
JR26	ARS Package - AT&T	\$1,801	\$1,801
JR34	LD Terminations (Plexar) - AT&T	\$85,500	\$85,500
JR52	Network Directory Listing of 751-2000 #	\$0	\$0
JU15	UC LD Circuits	\$66,470	\$66,470
	Subtotal Expense and Equipment	\$1,605,103	\$1,605,103
	Direct Personnel	\$57,475	\$60,366
	Total Direct Allocation	\$1,662,578	\$1,665,469
	Indirect Costs Allocated	\$39,705	\$35,880
	Total Allocated Costs	\$1,702,283	\$1,701,349
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$1,702,283	\$1,701,349

Collectable Costs / Utilization = State Long Distance Cost Per Minute

<u>\$1,701,349</u>	=	\$0.0683
24,897,192		

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Switched Long Distance**

Annual Estimated Utilization (in minutes):

12,054,024

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	<u>Budget Amount FY14</u>	<u>Budget Amount FY15</u>
JR28	Contract Long Distance Service	\$800,000	\$800,000
	Subtotal Expense and Equipment	\$800,000	\$800,000
	Direct Personnel	\$74,529	\$80,757
	Total Direct Allocation	\$874,529	\$880,757
	Indirect Costs Allocated	\$20,885	\$18,975
	Total Allocated Costs	\$895,414	\$899,732
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$895,414	\$899,732

Rate Calculation:

Collectable Costs / Utilization = State Long Distance Cost Per Minute

<u>\$899,732</u>	=	\$0.0746
12,054,024		

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Plexar Access**

Annual Estimated Utilization

Number of Lines:

117,084

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount FY14	Budget Amount FY15
JR06	Plexar Lines - AT&T	\$1,050,801	\$1,050,801
JR07	Plexar VFG Trunks - AT&T	\$447,009	\$447,009
JR08	Plex Fed End User 9ZR - AT&T	\$847,678	\$847,678
JR09	Plex Fed End Eucl Credit - AT&T	-\$771,594	-\$771,594
JR10	Plexar Miscellaneous - AT&T	\$245,000	\$245,000
	Subtotal Expense and Equipment	\$1,818,894	\$1,818,894
	Direct Personnel	\$86,582	\$71,504
	Total Direct Allocation	\$1,905,476	\$1,890,398
	Indirect Costs Allocated	\$45,506	\$40,726
	Total Allocated Costs	\$1,950,982	\$1,931,124
	Retained Earnings Reduction	\$0	\$0
	RATF Transfer	\$0	\$0
	Total Collectable Costs	\$1,950,982	\$1,931,124
	Collectable Costs /Number of Lines = Monthly Access Line Cost		
	<u>\$1,931,124</u>	=	\$16.49
	117,084		
Additional Plexar Charges:*			
	FEDERAL UNIVERSAL FUND*		\$0.11
	<u>MISSOURI UNIVERSAL FUND*</u>		<u>\$0.04</u>
	TOTAL		\$16.64

Plexar Pricing Policy:

- Lines added after the beginning of the fiscal year will be at cost plus an admin fee if cost is greater than CAP until the next annual CAP is developed.
- Customers pay all install charges.
- The Plex Fed End User Eucl Credit (JR09) is the cost of a Plex Fed End User (JR08) times the number of installed stations.

*Additional charges may increase or decrease throughout the Fiscal Year depending on FCC or PSC rulings.

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Data Circuits**

Annual Estimated Utilization

Actual Circuit Costs

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount FY14	Budget Amount FY15
JR24	Metropolitan Area Network Services	\$850,000	\$850,000
JR27	Satellite Services	\$380,000	\$380,000
JR30	Frame Relay & Tariff Circuits	\$925,000	\$925,000
JR37	ISDN-PRI	\$888,000	\$888,000
JR39	Voice Grade Circuits	\$81,000	\$81,000
JR46	MPLS	\$6,500,000	\$6,500,000
JR53	Ethernet	\$500,000	\$500,000
	Subtotal Expense and Equipment:	\$10,124,000	\$10,124,000
	Direct Personnel	\$142,621	\$139,492
	Total Direct Allocation	\$10,266,621	\$10,263,492
	Indirect Costs Allocated	\$245,183	\$221,111
	Total Allocated Costs	\$10,511,805	\$10,484,602
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$10,511,805	\$10,484,602

Rate Calculation:

(Total Collectable Costs - Direct Costs)/Direct Costs = Administrative Percentage

\$10,484,602	-\$10,124,000	=	3.56%
	\$10,124,000		

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Voice Mail**

Annual Estimated Utilization

Number of mailboxes:
54,000

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount FY14	Budget Amount FY15
JR12	Voice Mail Circuits	\$210,000	\$210,000
JT40	Voice Mail Maintenance	\$21,600	\$21,600
	Subtotal Expense and Equipment	\$231,600	\$231,600
	Direct Personnel	\$44,293	\$39,474
	Total Direct Allocation	\$275,893	\$271,074
	Indirect Costs Allocated	\$6,589	\$5,840
	Total Allocated Costs	\$282,481	\$276,913
	RATF Transfer	\$0	\$0
	Total Collectable Costs	\$282,481	\$276,913

Rate Calculation:

Collectable Costs / Number of Mailboxes = Rate per Mailbox

\$276,913
54,000

= \$5.13

**Cost Allocation Plan
Fiscal Year 2015
Pass Through Service**

Annual Estimated Utilization

Actual Costs

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount	Budget Amount
		<u>FY14</u>	<u>FY15</u>
JR13	Centrex Pass-Through - CenturyLink	\$450,000	\$450,000
JR14	Toll-Free Service Pass-Through	\$16,000	\$16,000
JR16	Plexar Pass-Through - AT&T	\$150,000	\$150,000
JR17	Business Line Service	\$2,000,000	\$2,000,000
JR18	Toll Usage on Business & Plexar Invoices	\$18,300	\$18,300
JR19	Directory Assistance	\$5,250	\$5,250
JR29	Calling Card Usage	\$33,000	\$33,000
JR31	Internet Access Service	\$192,000	\$192,000
JR38	Tolls on Centrex Invoices	\$2,500	\$2,500
JR47	International Usage	\$41,000	\$41,000
JR48	Wireless Accessories	\$2,000	\$2,000
JR49	Adobe Connect	\$42,000	\$42,000
JR50	Subscription Voice Mail	\$3,000	\$3,000
JR51	Conference Call Services	\$120,000	\$120,000
	Subtotal Expense and Equipment	\$3,075,050	\$3,075,050
	Direct Personnel	\$58,718	\$53,453
	Total Direct Allocation	\$3,133,768	\$3,128,503
	Indirect Costs Allocated	\$74,839	\$67,399
	Total Allocated Costs	\$3,208,608	\$3,195,902
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$3,208,608	\$3,195,902

Rate Calculation:

(Total Collectable Costs - Direct Costs)/Direct Costs = Administrative Percentage

\$3,195,902	-\$3,075,050	=	3.93%
	\$3,075,050		

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Toll-Free Service**

Annual Estimated Utilization

Number of minutes:

53,895,810

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount FY14	Budget Amount FY15
JR21	Toll-Free Termination Charges - AT&T	\$56,640	\$56,640
JR45	Toll Free Usage	\$2,880,000	\$2,880,000
	Subtotal Expense and Equipment	\$2,936,640	\$2,936,640
	Direct Personnel	\$48,364	\$55,905
	Total Direct Allocation	\$2,985,004	\$2,992,545
	Indirect Costs Allocated	\$71,287	\$64,470
	Total Allocated Costs	\$3,056,290	\$3,057,014
	Total Collectable Costs	\$3,056,290	\$3,057,014

Rate Calculation:

Allocated Costs / Utilization = Per-Minute Cost

\$3,057,014
53,895,810

=

\$0.0567

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Internet**

Annual Estimated Utilization

Number of accounts:
599,958

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount <u>FY14</u>	Budget Amount <u>FY15</u>
J171	Equipment and Maintenance	\$278,188	\$277,713
J172	State Network Charges	\$162,463	\$181,952
J173	MoreNet Charges	\$125,390	\$121,355
	Total Direct Expenses	\$566,041	\$581,020
	Direct Personnel	\$263,630	\$272,495
	Total Direct Allocation	\$829,671	\$853,515
	Total Indirect Expenses	\$19,814	\$18,388
	Total Allocated Costs	\$849,484	\$871,903
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$849,484	\$871,903

Rate Calculation:

Allocated Costs /Number of Accounts = Per-Account Cost

$$\frac{\$871,903}{599,958} = \$1.45$$

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Network**

Annual Estimated Utilization

Number of accounts:
469,456

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount	Budget Amount
		FY14	FY15
J901	Hardware and Software Maintenance	\$477,695	\$530,695
J911	Wiring and General Services	\$0	\$15,000
JU25	Network Enhancements	\$1,098,695	\$1,098,148
Subtotal Expense and Equipment:		\$1,576,390	\$1,643,843
Direct Personnel		\$54,863	\$10,216
Total Direct Allocation		\$1,631,253	\$1,654,059
Indirect Costs Allocated		\$38,957	\$35,634
Total Allocated Costs		\$1,670,210	\$1,689,693
Retained Earnings Reduction		\$0	\$0
Total Collectable Costs		\$1,670,210	\$1,689,693

Allocated Costs /Number of Accounts = Per-Account Cost

Refer to rate schedule for billing information by agency.

NOTE: Network Enhancements only apply to consolidated agencies

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Wireless**

Annual Estimated Utilization

Actual Costs

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount	Budget Amount
		<u>FY14</u>	<u>FY15</u>
JR41	Wireless Services	\$4,500,000	\$4,500,000
	Subtotal Expense and Equipment:	\$4,500,000	\$4,500,000
	Direct Personnel	\$96,664	\$80,679
	Total Direct Allocation	\$4,596,664	\$4,580,679
	Indirect Costs Allocated	\$109,776	\$98,684
	Total Allocated Costs	\$4,706,440	\$4,679,363
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$4,706,440	\$4,679,363

Rate Calculation:

(Total Collectable Costs - Direct Costs)/Direct Costs = Administrative Percentage

\$4,679,363	-\$4,500,000	=	3.99%
	\$4,500,000		

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Unified Communications**

Annual Estimated Utilization

198,108

Estimated Cost:

Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount	Budget Amount
		<u>FY14</u>	<u>FY15</u>
JU04	Core UC Structure	\$0	\$70,000
JU05	Maintenance on Core Structure	\$0	\$9,460
JU08	PSTN Trunks	\$898,680	\$898,680
JU13	UC Loan Amt Core	\$900,223	\$898,866
	Subtotal Expense and Equipment:	\$1,798,903	\$1,877,006
	Direct Personnel	\$502,359	\$581,570
	Total Direct Allocation	\$2,301,263	\$2,458,576
	Indirect Costs Allocated	\$54,958	\$52,966
	Total Allocated Costs	\$2,356,220	\$2,511,542
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$2,356,220	\$2,511,542

Rate Calculation:

Total Collectable Costs / Utilization = Per unit Rate

\$2,511,542
198,108

\$12.68

**State of Missouri Communications
Cost Allocation Plan
Fiscal Year 2015
Unified Communications Pass-Through**

Annual Estimated Utilization

Actual Costs

Estimated Cost:

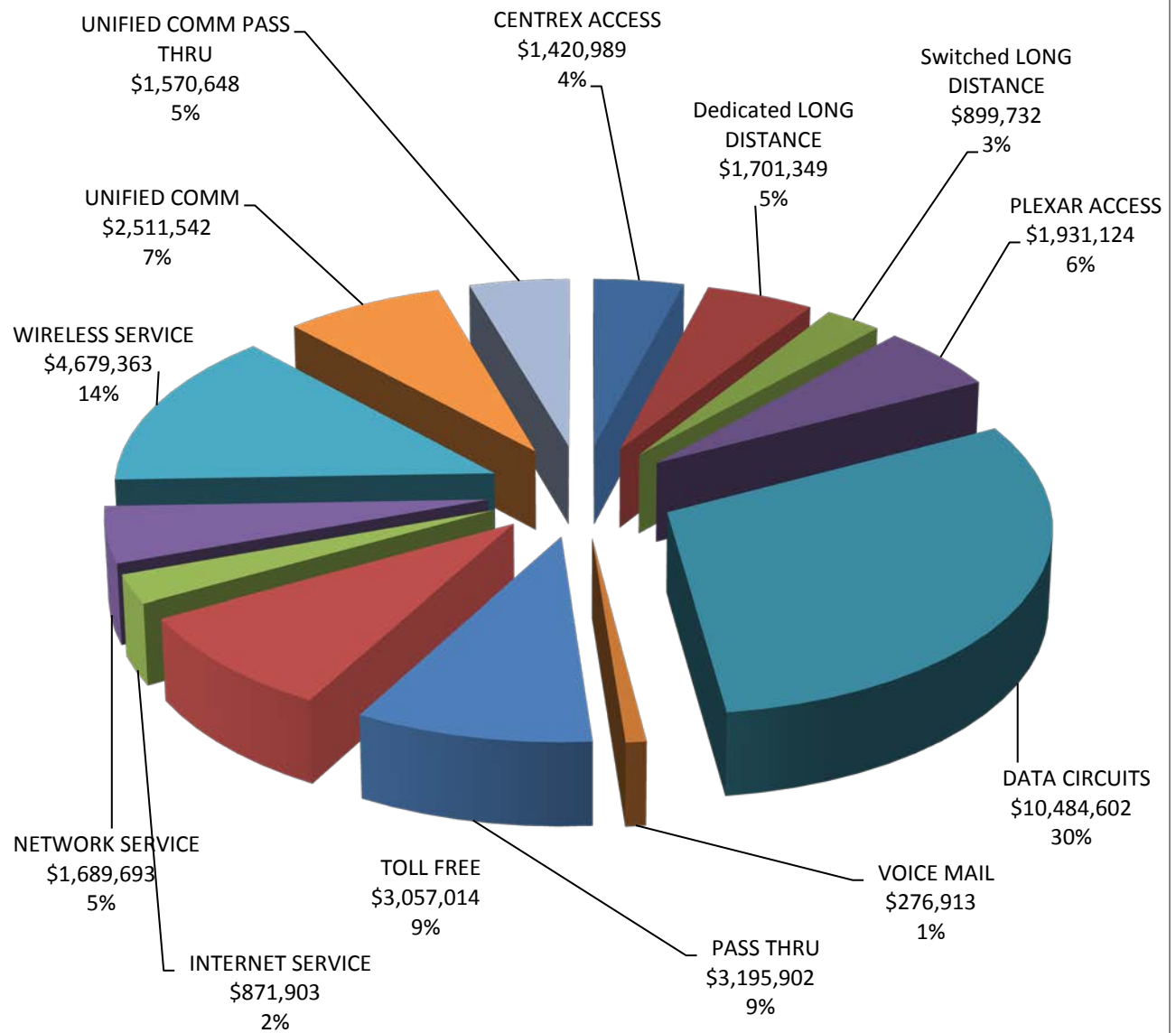
Direct Allocation - Expense and Equipment

<u>Item</u>	<u>Description</u>	Budget Amount	Budget Amount
		<u>FY14</u>	<u>FY15</u>
JU10	Client License	\$6,012	\$9,716
JU11	End-User Devices	\$28,650	\$28,650
JU24	UC Loan Amount Pass-through	\$1,313,386	\$1,310,016
JU23	Call Center	\$189,222	\$189,143
	Subtotal Expense and Equipment:	\$1,537,270	\$1,537,525
	Direct Personnel	\$0	\$0
	Total Direct Allocation	\$1,537,270	\$1,537,525
	Indirect Costs Allocated	\$36,712	\$33,124
	Total Allocated Costs	\$1,573,983	\$1,570,648
	Retained Earnings Reduction	\$0	\$0
	Total Collectable Costs	\$1,573,983	\$1,570,648

Rate Calculation:

(Total Collectable Costs - Direct Costs)/Direct Costs = Administrative Percentage

\$1,570,648	<u>-\$1,537,525</u>	=	2.15%
	\$1,537,525		



STATE OF MISSOURI TELECOMMUNICATIONS
COST ALLOCATION PLAN
Fiscal Year 2015
Rate Summary

CAP Rates

Centrex Access	\$19.58
Dedicated Long Distance	\$0.0683
Switched Long Distance	\$0.0746
Plexar Access	\$16.49
Data Circuits	3.56%
Voice Mail (standard mailbox)	\$5.13
Pass-Through Telephone Service	3.93%
Toll-Free	\$0.0567
Internet	\$1.45
Network & Security	
Wireless	3.99%
Unified Communications	\$12.68
Unified Communications Pass-Through	2.15%
ISDN Calls *	\$0.13

Directory Assistance

Intrastate	\$1.99
Interstate	\$1.99
Toll	

Conference Calls

Progressive	\$10.00
Meet-Me	\$5.00

NOTE: Charges may apply if a scheduled conference is canceled without adequate advance notice.

* Rate for ISDN Calls is subject to change if a new contract is negotiated and implemented.

STATE OF MISSOURI TELECOMMUNICATIONS
COST ALLOCATION PLAN
Fiscal Year 2015
Rate Summary

CAP Rates	FY 2013	FY 2014	FY 2015
Centrex Access	\$25.38	\$19.55	\$19.58
Dedicated Long Distance	\$0.0616	\$0.0684	\$0.0683
Switched Long Distance	\$0.0772	\$0.0743	\$0.0746
Plexar Access	\$13.52	\$16.66	\$16.49
Data Circuits	4.13%	3.83%	3.56%
Voice Mail (standard mailbox)	\$2.00	\$5.23	\$5.13
Pass-Through Telephone Service	4.03%	4.34%	3.93%
Toll-Free	\$0.0508	\$0.0577	\$0.0567
Internet	\$1.08	\$1.31	\$1.45
Network	See rate schedule		
Wireless	2.50%	4.59%	3.99%
Unified Communications	\$11.39	\$11.89	\$12.68
Unified Communications Pass-Through	N/A	2.39%	2.15%
ISDN Calls	\$0.13	\$0.13	\$0.13
Directory Assistance			
Intrastate	\$1.99	\$1.99	\$1.99
Interstate	\$1.99	\$1.99	\$1.99
Toll			
Conference Calls			
Progressive	\$10.00	\$10.00	\$10.00
Meet-Me	\$5.00	\$5.00	\$5.00

NOTE: Charges may apply if a scheduled conference is canceled without adequate advance notice.

STATE OF MISSOURI COMMUNICATIONS
COST ALLOCATION PLAN
Fiscal Year 2015
RATE CALCULATION SUMMARY

		CENTREX ACCESS	Dedicated LONG DISTANCE	Switched LONG DISTANCE	PLEXAR ACCESS	DATA CIRCUITS	VOICE MAIL	PASS THRU	TOLL FREE	INTERNET SERVICE	NETWORK SERVICE	WIRELESS SERVICE	UNIFIED COMM	UNIFIED COMM PASS THRU	TOTAL
DIRECT	PS	\$57,644	\$60,366	\$80,757	\$71,504	\$139,492	\$39,474	\$53,453	\$55,905	\$272,495	\$10,216	\$80,679	\$581,570	\$0	\$1,503,555
	E&S	\$1,333,378	\$1,605,103	\$800,000	\$1,818,894	\$10,124,000	\$231,600	\$3,075,050	\$2,936,640	\$581,020	\$1,643,843	\$4,500,000	\$1,877,006	\$1,537,525	\$32,064,058
	SUB	\$1,391,022	\$1,665,469	\$880,757	\$1,890,398	\$10,263,492	\$271,074	\$3,128,503	\$2,992,545	\$853,515	\$1,654,059	\$4,580,679	\$2,458,576	\$1,537,525	\$33,567,613
INDIRECT	PS	\$21,774	\$26,070	\$13,787	\$29,591	\$160,656	\$4,243	\$48,971	\$46,843	\$13,360	\$25,891	\$71,702	\$38,484	\$24,067	\$525,439
	E&E	\$8,194	\$9,810	\$5,188	\$11,135	\$60,455	\$1,597	\$18,428	\$17,627	\$5,027	\$9,743	\$26,982	\$14,482	\$9,056	\$197,723
	SUB	\$29,967	\$35,880	\$18,975	\$40,726	\$221,111	\$5,840	\$67,399	\$64,470	\$18,388	\$35,634	\$98,684	\$52,966	\$33,124	\$723,162
COST TOTAL		\$1,420,989	\$1,701,349	\$899,732	\$1,931,124	\$10,484,602	\$276,913	\$3,195,902	\$3,057,014	\$871,903	\$1,689,693	\$4,679,363	\$2,511,542	\$1,570,648	\$34,290,775
		\$1,420,989	\$1,701,349	\$899,732	\$1,931,124	\$10,484,602	\$276,913	\$3,195,902	\$3,057,014	\$871,903	\$1,689,693	\$4,679,363	\$2,511,542	\$1,570,648	\$34,290,775
UTIL		72,576 LINES	24,897,192 MIN	12,054,024 MIN	117,084 LINES	\$10,124,000 COST	54,000 MAILBOXES	\$3,075,050 COST	53,895,810 MIN	599,958 ACCOUNTS	469,456 ACCOUNTS	\$4,500,000 COST	198,108 ACCOUNTS	\$1,537,525 COST	
RATE		\$19.58 (see note +)	\$0.0683	\$0.0746	\$16.49 (see note +)	3.56%	\$5.13 (see note**)	3.93%	\$0.0567	\$1.45	See Rate Schedule	3.99%	\$12.68	2.15%	
TOTAL (MUSE FUSE)	*	\$0.50			\$0.11										
		\$0.03			\$0.04										
	*	\$20.11			\$16.64										

*Additional charges may increase or decrease throughout the Fiscal Year depending on FCC or PSC rulings.

**This rate may vary according to installed base.

Network FY15 Rate Sheet

AGENCY	service factors							Network							Internet	
	Core	BC	FW	VPN	Net	Sub	Total	Lesser of FTE or AD	Core Multiplier	Annual Network Core	UC Lines- Enhancement	Annual Network Enhancement	Annual Core & Enhancement	Monthly	Annual	Monthly
Senate	1	0	0	0	0	0	1	185	185	462		0	462	39	3,232	269
House	1	0	0	0	0	0	1	414	414	1,033		0	1,033	86	7,222	602
Legislative Research	1	0	0	0	0	0	1	34	34	84		0	84	7	587	49
State Courts Administrator	1	0	0	0	0	0	1	3211	3,211	8,011		0	8,011	668	55,991	4,666
Public Defenders	1	0	0	0	0	0	1	565	565	1,410		0	1,410	118	9,858	821
Governor's Office	1	0	0	0	0	0	1	25	25	62		0	62	5	436	36
Lt. Governor's Office	1	0	0	0	0	0	1	5	5	12		0	12	1	87	7
Secretary of State	1	0	0	0	0	0	1	235	235	587		0	587	49	4,105	342
State Auditor's Office	1	0	0	0	0	0	1	118	118	294		0	294	25	2,057	171
State Treasurer's Office	1	0	0	0	0	0	1	48	48	120		0	120	10	840	70
Attorney General's Office	1	0	0	0	0	0	1	356	356	889		0	889	74	6,214	518
OA-ITSD	1	1	1	1	1	1	6	1554	9,324	23,265	722	52,370	75,634	6,303	27,101	2,258
OA-General Services	1	1	1	1	1	1	6	97	582	1,452	71	5,150	6,602	550	1,692	141
Agriculture	1	1	1	1	1	1	6	356	2,136	5,330	156	11,315	16,645	1,387	6,208	517
Insurance	1	1	1	1	1	1	6	194	1,164	2,904	226	16,393	19,297	1,608	3,383	282
Insurance - Credit Union	1	1	1	1	1	1	6	7	42	105	8	580	685	57	122	10
Insurance - Finance	1	1	1	1	1	1	6	111	666	1,662	99	7,181	8,843	737	1,936	161
Insurance - Professional Reg	1	1	1	1	1	1	6	234	1,404	3,503	177	12,839	16,342	1,362	4,081	340
Conservation	1	0	0	0	0	0	1	1682	1,682	4,196		0	4,196	350	29,324	2,444
Economic Development	1	1	1	1	1	1	6	515	3,090	7,710	381	27,636	35,345	2,945	8,981	748
Div of Energy	1	1	1	1	1	1	6	30	180	449	37	2,684	3,133	261	523	44
DED - Public Service Commission	1	0	0	0	0	0	1	186	186	464		0	464	39	3,244	270
DESE	1	1	1	1	1	1	6	986	5,916	14,761	621	45,044	59,805	4,984	17,195	1,433
DESE - Voc Rehab & Disability	1	1	1	1	1	1	6	337	2,022	5,045	344	24,952	29,997	2,500	5,877	490
Higher Education	1	1	1	1	1	1	6	58	348	868	73	5,295	6,163	514	1,011	84
Health and Senior Services	1	1	1	1	1	1	6	1739	10,437	26,041	1,778	128,966	155,007	12,917	30,335	2,528
Transportation	1	0	0	0	0	0	1	5142	5,142	12,830		0	12,830	1,069	89,673	7,473
Labor & Industrial Relations	1	1	1	1	1	1	6	857	5,142	12,831	801	58,100	70,931	5,911	14,946	1,246
Mental Health	1	1	1	1	1	1	6	6478	38,868	96,981	2,448	177,564	274,544	22,879	112,972	9,414
Natural Resources	1	1	1	1	1	1	6	1490	8,940	22,306	1,128	81,819	104,125	8,677	25,985	2,165
DPS - Director's Office	1	1	1	1	1	1	6	84	504	1,258	79	5,730	6,988	582	1,465	122
DPS - SEMA	1	1	1	1	1	1	6	104	624	1,557	42	3,046	4,603	384	1,814	151
DPS - Capitol Police	1	1	1	1	1	1	6	32	192	479	11	798	1,277	106	558	47
DPS - Liquor Control	1	1	1	1	1	1	6	0	-	0	23	1,668	1,668	139	-	-
DPS - Fire Safety	1	1	1	1	1	1	6	29	174	434	26	1,886	2,320	193	506	42
MO VET COM	1	1	1	1	1	1	6	88	528	1,317	51	3,699	5,017	418	1,535	128
MO VET HOME - CAPE GIRARDEAU	1	1	1	1	1	1	6	74	444	1,108		0	1,108	92	1,291	108
MO VET HOME - CAMERON	1	1	1	1	1	1	6	112	672	1,677	70	5,077	6,754	563	1,953	163
MO VET HOME - WARRENSBURG	1	1	1	1	1	1	6	103	618	1,542	85	6,165	7,707	642	1,796	150
MO VET HOME - MEXICO	1	1	1	1	1	1	6	73	438	1,093		0	1,093	91	1,273	106
MO VET HOME - MT VERNON	1	1	1	1	1	1	6	83	498	1,243		0	1,243	104	1,447	121
MO VET HOME - ST JAMES	1	1	1	1	1	1	6	67	402	1,003		0	1,003	84	1,168	97
MO VET Cmtry - BLOOMFIELD	1	1	1	1	1	1	6	3	18	45		0	45	4	52	4
MO VET HOME - ST LOUIS	1	1	1	1	1	1	6	181	1,086	2,710		0	2,710	226	3,157	263
MO VET Cmtry - FT LEONARD WOOD	1	1	1	1	1	1	6	4	24	60		0	60	5	70	6
MO VET Cmtry - HIGGINSVILLE	1	1	1	1	1	1	6	3	18	45		0	45	4	52	4
MO VET Cmtry - JACKSONVILLE	1	1	1	1	1	1	6	3	18	45		0	45	4	52	4
MO VET Cmtry - SPRINGFIELD	1	1	1	1	1	1	6	6	36	90		0	90	7	105	9
DPS - Adjutant General (MONG)	1	1	1	1	1	1	6	27	162	404		0	404	34	471	39
Missouri State Highway Patrol	1	0	0	0	0	0	1	2581	2,581	6,439	1	73	6,511	543	45,002	3,750
Gaming Commission							1	2	2	5		0	5	0	35	3
Revenue	1	1	1	1	1	1	6	1101	6,603	16,476	857	62,162	78,638	6,553	19,193	1,599
State Tax Commission	1	0	0	0	0	0	1	45	45	112	21	1,523	1,635	136	785	65
Lottery Commission	1	0	0	0	0	0	1	152	152	379		0	379	32	2,651	221
Social Services	1	1	1	1	1	1	6	7018	42,110	105,071	4,430	321,327	426,397	35,533	122,395	10,200
Corrections	1	1	1	1	1	1	6	10728	64,370	160,611	796	57,737	218,348	18,196	187,093	15,591
Ethics Commission	1	0	0	0	0	0	1	18	18	45		0	45	4	314	26
TOTAL	56	38	38	38	38	38	247	49,971	224,804	560,916	15,562	1,128,777	1,689,693	140,808	871,450	72,621